GuruCE
Embedded Technologies Experts

SUPPORT FOR

WINDOWS 10 IOT CORE
WINDOWS CE / EMBEDDED COMPACT

GuruCE offers deep technical knowledge of Windows Embedded Operating Systems. The consultants of GuruCE are among the best in Windows Embedded BSP & driver development, training and consulting. They help customers overcome the steep learning curve and greatly reduce the time-to-market for their products.

GuruCE's support lines are fast, direct and the support you get is of high quality. GuruCE operates as an umbrella for the top 5% of talented Windows Embedded programmers. Most of the experts working with us are Microsoft MVPs. This ensures you get the answers you need and the code quality you expect.
Our approach is a little different to some of our competitors who have large, but often inexperienced engineering teams. Our growing business, both from new clients and, more importantly, from existing clients coming back, confirms that this approach delivers the best results for our customers.

GURUCE OPERATES AS AN UMBRELLA FOR THE TOP 5% OF TALENTED WINDOWS EMBEDDED PROGRAMMERS

With many decades of experience with Windows Embedded, the experts of GuruCE have dealt with all aspects of embedded products. We have extensive experience with a variety of CPU architectures and have developed drivers for a multitude of peripherals connected via USB, PCIe, SATA, SDIO, I2C, SPI or plain GPIO.

GuruCE has developed and maintains a combined WEC7/WEC2013 BSP for the NXP iMX6 processors. The BSP supports several off-the-shelf boards incorporating the NXP iMX6 UL, ULL, Solo, DualLite, Dual, DualPlus, Quad or QuadPlus processor.

SUPPORT OPTIONS

GuruCE offers a 50 hour service & support contract with a validity term of 12 months. With a valid service & support contract you get dedicated, responsive technical support from a real expert and access to all BSP updates, including bug fixes and new features.

Every customer is assigned a dedicated support engineer. All our support engineers are very experienced Windows Embedded software engineers with many years of real-world experience in Embedded Systems Software Design. We do not have a multi-level support structure where you first talk to a student fresh out of school, then talk to a junior SW developer, then to a more senior person and finally, after many weeks of frustration, get through to the real expert. When you work with us you talk directly, and from the very first moment, to an expert dedicated to support you and respond to your inquiries within 48 hours.

Our service & support contracts include 50 support hours. These hours can be used for any task you require; from low-level CPU initialization code, to OAL code, to driver development or even application development. If you run out of development hours within the contract period you can either buy extra ad-hoc (per hour) support or buy another support contract which includes 50 support hours at a reduced hourly rate.

The contract validity period is 12 months, so your contract remains valid as long as you have remaining support hours and you are still within the 12 months from purchase. With a valid service & support contract you have access to free BSP updates, including bug fixes and even completely new features. We do not charge anything for the updates, fixes or new features. We only charge for the time it takes to prepare the update for you and, if you want us to, merge these changes back into your customized BSP.

Currency	EUR	USD	NZD
Service & Support Contract Fee	€9,500	$9,500	$13,750
Included Support Hours	50 hours	50 hours	50 hours
Contract Validity Period	12 Months	12 Months	12 Months
Free BSP Updates	✔	✔	✔
Dedicated Support Engineer	✔	✔	✔

For more information and contact please visit https://guruce.com or email sales@guruce.com